

Jared K. Bateman

UX Designer

PROFILE

I'm dedicated to delivering intuitive and effective interactive solutions that fulfill user needs and surpass expectations. I have up-to-date knowledge of interactive experience including research, strategy, and design.

EXPERIENCE

Texas Instruments/IM Flash Technologies, Process Technician 2

August 2010 - Present Lehi, UT, USA

- Collaborates with the Inventory Engineering team on sitewide inventory control, to manage cycle time and product processing for the entire fab, to focus on priority product to reduce cycle time, and to manually modify running priority based on line priority for the work week to meet customer demands
- Collaborates with engineering teams to accomplish tasks and resolve production issues
- Accomplishes additional tasks and projects as directed by the supervisor
- Implements changes and new processes for sitewide automation

IM Flash Technologies, Process Technician 1

- Promoted multiple times and gained experience in a leadership role while training others
- An area expert that mentored new employees on area systems and procedures
- Processed special work requests for technological advancement
- Troubleshoot, monitored, analyzed, and addressed production issues
- Optimized and tested processes
- Completed Quality Deviation Reports and tracked necessary tests and qualifications for maximum efficiency
- Responded quickly to alarming tools and communicated issues to equipment technicians for maintenance

SKILLS & TOOLS

- Figma
- Miro
- User experience design
- Usability research
- Prototyping
- Wireframing
- Sketching iteration frames and user journey map
- Storyboarding
- User testing
- Charting results
- Empathy maps
- Team collaboration
- Analytical thinking
- Active listening

EDUCATION

University of Utah

UX Design Certification

August 2022 - February 2023

Utah Valley University

Communications

CONTACT

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PORTFOLIO

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